

www.elimilice.com



800-966-6903 (call)
404-704-2200 (text)

Our Appointment Policy

At Elimilice, we sincerely strive to exceed our clients' expectations and to minimize the waiting time in our facility for a pre-arranged appointment. Our team of dedicated technicians works on a time and allowance booking system, ensuring their schedules are set to accommodate specific clients' needs. Although the time needed for individual head lice services is difficult to pre-determine, we make every attempt to refrain from overbooking. As a result, **we request that you plan on being at your appointment at or slightly before the time set.** If you are late, we cannot guarantee that we will be able to accommodate you, and your appointment slot may have to be forfeited. Additionally, **we require a minimum of 24-hour's notice of cancellation or request for change in a booked appointment.** A cancellation fee of **\$25** applies if less than 24-hour's notice is provided or the appointment is missed. We appreciate your understanding and cooperation in allowing us to provide all our clients with optimal service.